

Job Description: Software Engineer Implementation Support

JOB PURPOSE

Software Engineers Implementation Support within SintecMedia are responsible for ensuring that our clients receive the best implementation support for the use of our integrated broadcast management product. This position requires long travels outside Romania.

MAIN DUTIES AND RESPONSIBILITIES

- Responsible for direct communication with the customer for project details;
- Direct liaison with the customer and internal departments to communicate the project requirements;
- Providing support for internal departments to meet the customer requirements;
- Working directly with the customers;
- The role will involve training and supporting broadcasters to enable them to successfully use our integrated broadcast management product, On Air.

SKILLS AND EXPERIENCE

Required Skills

- Excellent written, interpersonal and verbal communication skills in English
- A degree in Computer science would be preferred.
- Basic database knowledge and / or customer support experience will be an advantage.

Personal Attributes

- Ability to work in challenging international, multinational teams and manage own time
- Self-motivated, with a high level of self-discipline
- Patience, flexibility and attention to detail

If you fit this profile, we will:

- train you on our broadcast software;
- enhance your broadcasting industry knowledge;
- provide you with the opportunity to work with leading television, radio, IPTV and cinema companies throughout the world;
- give you the opportunity for travelling abroad.

On joining us you will be fully trained on our products and will follow a proven methodology to enable you to perform at the highest levels in Implementation Support.

If you are interested in this opportunity, please submit your CV to our office in Craiova, Romania, at: cv@sintecmedia.com.