



## IT BUSINESS ANALYST - JUNIOR

## JOB SUMMARY:

Partners with business functions to define, analyze and document business requirements and priorities for information systems implementations and developments.

Works with application and technical experts on the solution design, implementation, support, maintenance and enhancement of the information systems.

## **KEY RESPONSIBILITIES:**

- Assists the business to define and document what constitutes business success for small to medium size initiatives. May work as a part of a team on project definition and documentation for larger initiatives.
- Elicits, analyzes, and documents functional and non-functional requirements. May work as part of a team to gather requirements.
- Assists with or conducts solution assessment and validation to ensure that functional and technical specifications meet the identified business needs.
- Assists with or reviews test plans and testing methodology to mitigate risks and participates in testing the solution to ensure the solution meets functional and non-functional requirements.
- Assists with problem analysis as needed. Develops positive relationships with both the business and other functions involved in downstream technical processes.

Tel: +40 (0)351443390

Fax: +40-(0)351 443 201

- Partners with internal or external providers to support existing IT systems.
- Support business in application certification processes.
- First and second level end user support for all IT systems and equipment.
- Configuration, administration and troubleshooting for non-standard hardware IT equipment.
- Support implementation of global IT projects and initiatives.
- Use IT Project Management methodologies in running small IT projects

## **EDUCATION/SPECIAL REQUIREMENTS:**

- A Bachelor's Degree in Computers and Information Technology and other related fields (final year of faculty or max 2 years from graduation date)
- Good understanding of Database Management Systems;
- Good Computer skills (Windows 8; Office 365 Suite; Visio):
- Knowledge of current technologies
- Basic SQL language understanding would be an advantage
- Good spoken / written English
- Focus on producing quality work
- Team player
- Learns quickly
- Problem Solving oriented

Send your resume to:

Send your resume to:

roxana.stuparu@cummins.com

cristina.tiulete@cummins.com

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